Switch-It[®] Vigo Head Drive Kit REUSABILITY GUIDE

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Product Overview:

The Switch-It® Vigo Head Drive Kit is designed to provide users with a versatile and efficient control interface for electric wheelchairs. To ensure continued safety, performance, and user satisfaction, follow the reusability guidelines outlined below.

Replacing Components:

- Replace components exposed to continuous direct contact with human skin and/or hair before each reuse to maintain hygiene and user comfort.
- These components are typically the Headband, the ear cushion cover and the Headrest sensor.



• Use only manufacturer-approved replacement parts (see order form, which can be requested from NowTechnologies).

Cleaning and Wiping:

- Thoroughly clean and carefully wipe all other components (Vigo, Dongle, Cubo, Link and their cables) with a mild, non-alcoholic disinfectant wipe.
- Pay special attention to areas prone to dirt or debris buildup.

Inspection for Wear and Tear:

- All parts must be examined for wear and damage by an authorized and trained specialist dealer or NowTechnologies before reuse.
- Damaged parts must be replaced or sent back for repair.

Firmware Update and Default Settings:

• Any undamaged devices must be updated.

- The device firmwares of the Vigo, Dongle, Cubo and Link can be updated via our mobile application called Switch-It® Vigo Toolbox, available for both iOS and Android devices: <u>https://nowtech.hu/downloads/vigo/latest/</u>
- Tutorials on how to use the app can be found on our website: https://nowtech.hu/tutorials/vigo/switch-it_vigo_toolbox/
- After a successful update process, drive settings need to be reset to the default settings via our desktop application, Switch-It® Vigo Drive, which can also be downloaded from <u>our website</u> by authorized specialists.
 - Power on all devices of the system, make sure everything is connected and within range
 - Plug in the Dongle
 - Enter the Drive Profiles menu in the desktop application
 - And choose the 'Normal' profile from the preset default user profiles
 - Click 'Apply'

Functional Testing:

- Assess the driving functionality by using the device on a power wheelchair, verifying smooth operation.
- Evaluate mousing functionality by using the device on a computer, ensuring precise and responsive control.

Battery State Testing:

- Check if leaving the headset ON results in over 10 hours of operation.
- If less than 10 hours, send the device back for battery replacement.
- Note: the battery may not work at full capacity due to its age and temperature conditions.

Important Considerations:

- Keep in mind that the intended lifetime of the device is 5 years, but with diligent care and maintenance, the device can reliably serve users beyond this period.
- Please make sure that the reused device's identifiers are well represented in the records to help traceability.

Contact Information:

For technical support, questions, or concerns related to reusability, contact support@nowtech.hu.

Revision History

Revision number	Changelog	Date of release
01	Original content	30 January 2024